

HAMILTON

SINCE 1912

HAMILTON JEWELERS • SERVICE CENTER • 92 NASSAU STREET • PRINCETON, NJ 08542 • 1.800.5.HAMILTON

WATCH REPAIR FORM

RETURN INFORMATION:

NAME _____ DATE _____

ADDRESS _____

CITY _____ STATE _____ ZIP _____

DAYTIME PHONE _____ HOME PHONE _____

EMAIL _____

RETURN INFORMATION:

IS THE WATCH RUNNING? YES NO

PLEASE FULLY DESCRIBE THE PROBLEM HERE: _____

BRAND: _____

SKU: _____

SERIAL #: _____

ORDER #: _____

WHEN REQUESTING WARRANTY AND OTHER WATCH REPAIR:

Should you require work under warranty, please send in your watch, a copy of your sales receipt and/or the Certificate of Warranty, and a completed watch repair form, to our authorized watch service center listed below.

A copy of the receipt and/or your completed Certificate of Warranty is required as proof of purchase.

You will receive complimentary return shipping on your watch repair.

THIS WARRANTY DOES NOT COVER:

- Battery, leather strap or buckle.
- Damage resulting from improper handling, lack of care, accidents, or normal wear and tear.
- Water damage unless marked water-resistant
- Damage resulting from the negligent or improper repair by any service provider other than an authorized service provider.
- Pre-owned vintage watches sold in as-is condition.

For service work that is not covered under this warranty, the service center may perform the services you request for a charge (along with the aforementioned prepaid service and handling fee) dependent on watch style and type of work requested. These charges are subject to change. Such charges will be notified and agreed by you prior to performing the services.

SHIPPING INSTRUCTIONS:

We suggest that you send your item to us via an insured, traceable means, such as UPS insured or insured mail. Hamilton is not responsible for product lost or damaged during shipment. Properly pack your watch to protect against possible damage in transit. Do not send the watch in the original packaging, it will not be returned.

Please enclose a copy of your proof of purchase, if available. If you have questions, please contact us at 1.800.5.HAMILTON. Please allow 4 to 6 weeks from the date we receive your package for your watch to go through the repair process.

DID YOU...

- Remember to enclose your watches(es)?
- Include one form per watch?
- Enclose a copy of your proof of purchase(s)? (if available)
- Affix this label to your package?
- To not refer to "Hamilton Jewelers" on the outside of the package.

- PLEASE CUT LABEL AND ATTACH TO PACKAGE -

SHIP TO: HCO
ATTN: SERVICE CENTER
92 NASSAU STREET
PRINCETON, NJ 08542